



Technical Support

Product Download

Content Analysis 2.1

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Description:

Patch Support Policy

The Patch Release version which you are about to download is intended to deliver a specific code fix(es) for issues experienced in certain situations based on given topologies or device configuration. Download and use of any Patch Release version should only be done if so instructed by Blue Coat Support personnel. Note that any patch release will be removed from the download site after the code changes are integrated into a subsequent Maintenance Release.

Upgrade to CA 2.1.x

WARNING! The upgrade process can take 15 minutes or more to complete, and during this time the appliance may appear to be hung. While Content Analysis is in the middle of a major upgrade, interrupting the process will damage the CA appliance. Do not power cycle the unit during the upgrade process! You will know that the upgrade is complete when you can successfully log in to the management console or the command-line interface.

Upgrade Path to CA 2.1.x

Current CA Version: 1.3.7.X > Yes (upgrade directly to CA 2.1.x)

All versions released before 1.3.7.x > No (upgrade to CA 1.3.7.x first, and then upgrade to CA 2.1.x)

Upgrade Procedure

Follow the steps below to upgrade from CA 1.3.7.x to 2.1.x:

1. Back up your CA 1.3.7.x configuration using the **Utilities > Configuration > Get Configuration** option in the Content Analysis management console.
2. Log in to Blue Touch Online (<https://bto.bluecoat.com>) and download the CA 2.1.x image.
3. On the **System > Firmware** page in the management console, upload the system image.

Do not reboot yet!

4. Verify that **Utilities > Onboard Diagnostics** displays correctly. If not, you will need to reset the BaseboardManagement Controller (BMC) when you get to step 6 below (but *do not* skip step 5).
5. Use a remote login utility to SSH to the appliance. Issue the `shutdown` CLI command to gracefully shut down the appliance.
6. If the Onboard Diagnostics page did not display in step 4 above, you need to reset the BMC by disconnecting the power cords for a couple minutes.
7. Power on the appliance. As noted above, the upgrade process can take 15 minutes or more to complete. **Do not power cycle the appliance during the upgrade!**

Generate New Certificate

In order to take advantage of the new SHA-256 certificate included in CA 2.1.1.1, you must regenerate the certificate after upgrading. If you do not regenerate, Content Analysis will still use the SHA-1 certificate.

To generate a SHA-256 certificate:

1. Upgrade to CA 2.1.1.1.
2. In the Content Analysis web management console, select **Settings > Web Management**.
3. Click **Certificate Management**.
4. Click **Create Certificate** and modify information as necessary.
5. Click **Save Changes**.

When the changes are saved, Content Analysis will use the new SHA-256 certificate.

Downgrade Support

Because of infrastructure changes introduced in CA 2.1, downgrades from CA 2.1.x to 1.x are not supported; a factory reset would be required after downgrading.

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